



CLARIFICATIONS FOR THE MiDA BACK-UP AND FIREWALL SOFTWARE LICENSES
RFQ REFERENCE: 5810500-82/RFQ/06/2020

SI	Ref	Question	Answer			
1	Section 2	<p>Kindly confirm the Model of your Palo Alto Firewall as the model PA-500 stated in the tender document does not exist.</p> <p>Also provide us with the serial # of the device.</p>	<p>A simple google search will show that the Firewall exists: https://www.paloaltonetworks.com/products/secure-the-network/next-generation-firewall/pa-500</p> <p>The serial number is: "009401017048"</p>			
2	Section 2	<p>With reference to this item below.....</p> <table border="1" style="margin-left: 40px;"> <tr> <td style="text-align: center;">2</td> <td style="text-align: center;">Palo Alto Firewall License for PAN-PA-500</td> <td style="text-align: center;">Duration</td> </tr> </table> <p>Kindly Note that Palo Alto does not have PA-500 in its range of products. This Model as of now is EOL.</p> <p>Kindly do let us know if we can quote for an alternative for this.</p>	2	Palo Alto Firewall License for PAN-PA-500	Duration	<p>See SI 1 above.</p> <p>MiDA are not buying the Firewall. It is true that the firewall is End-Of-Life but MiDA only wish to renew the license, as per the RFQ.</p>
2	Palo Alto Firewall License for PAN-PA-500	Duration				

SI	Ref	Question	Answer
3	Section 2	<p>I received a request for the procurement of a license on Palo Alto PA-500 appliance.</p> <p>I will like to bring to your notice that PA-500 is already end of life and it will be advised to be changed to current replacement of PA-820 and for the purpose of growth from the time of PA-500, I will advise you go for a PA-850. The current appliance under consideration (PA-500) can only run PAN OS 8.x, but the replacement box can run PAN OS 9.x and will also be able to run our to be released PAN OS 10.x, these new Operating Systems are far more advance, with better security features compare to OS 8.x.</p> <p>I will be expecting your feedback so that I can shoot pricing to the partners.</p>	<p>MiDA purchased the PA-500 five (5) years ago and we are running a project which will be ending around 31st December 2021.</p> <p>At the moment, we do not have plans to replace the PA-500 since its End-of-Life.</p> <p>We are only requesting for the renewal of the licenses (as per the RFQ requirements).</p>